

New Hope Center FAQ

What hours is New Hope Center open?

Mondays- 10am-1pm

Tuesdays- 3pm-6pm

Wednesdays 10am-1pm

Saturdays- 9am-noon

What services does New Hope Center provide?

We provide food and clothing only for anyone living in HEB. We will gladly serve anyone outside of HEB once and direct them to their local food pantry. Anything needed outside of food and clothing we refer out for.

How often can I come to New Hope Center?

You can come once a month.

What do I need to bring with me to receive assistance?

Please bring a photo ID and proof of residency, we do not ask for income level or any financial documents.

How do I qualify for services?

No qualification needed, just proof of ID and residency in HEB. If you do not live in HEB we will serve you one time and then refer you to your local food pantry.

How long does the process take?

Generally the process can take anywhere from 45 minutes to an hour and a half. It depends on how busy we are and if you need to shop for clothes. If you just need food the process should only take 30 minutes. We recommend at least showing up 45 minutes before we close so you have time to get everything you need.

What if I need further assistance besides food & clothing?

- Check out Tarrant Cares for a full list of services available in Tarrant County <http://www.tarrantcares.org/>
- Help Finder allows you to search for services available in your area based on your need- <https://helpfinder.org/>.
- You can also call 211 for a list of services in your area.
- Jobs- contact the Goodwill store in Hurst, they have a job resource center ask for Velinta Jones- 817-590-4375 or vjones@goodwillfw.org. Also there is a job seeker workshop called career solutions, for more information call 817-312-4503
- Christian Connection- For Euless and Bedford residents provides temporary, emergency assistance for rent, utilities, minor miscellaneous expense and minor car repair. Pharmacy, gas and food vouchers are available. Assistance is limited to twice in a

twelve month period of time. Contact info- 817-510-2741 or <http://www.smcchurch.org/christian-connection>

- Catholic Charities of Ft. Worth- if you qualify, they can help anyone in Tarrant county with housing, financial aid, jobs, transportation, etc. Contact information: 817.534.0814 infocatholiccharities@ccdofw.org or contact their Hope Center- 817-534-0814 (Option 2)
- Homeless and need shelter- Contact Hands of Hope- 817-298-2779 or info@hohtx.com
- For career related transportation within HEB area, we have HEB transit passes we can hand out. For more information or to receive a pass contact our main office, 817-868-7400.

Where can I drop off donation items?

Please drop off during open hours only (refer to question #1 for our hours). Simply drive around to the back of New Hope Center, look for signs and a double door that says New Hope Donation Station. Come in through the back of New Hope and a volunteer dressed in a blue 6 Stones shirt will be glad to help you. Furniture must be scheduled with Daria Lester via email at dlester@6stones.org to confirm need and warehouse space.

What donation items do you accept?

We accept smoke free gently used clothing and shoes for all ages and sizes (no stains, tears, or rips), brand new socks/underwear, & gently used toys/books. We also accept light household items such as: pots/pans, dishes, towels, blankets, sheets, etc. We may accept furniture, appliances, on an as need and storage basis. Please email Daria Lester at dlester@6stones.org.

Do you pick up clothing donation items?

6 Stones does not provide a donation pick-up service, but we do partner with one! You can schedule a donation pickup for any item(s) small enough to be carried by a single individual at www.yourdonationpickup.com or by calling 682-970-2038. Proceeds from those donations directly benefit the New Hope Center.

Where can I donate furniture and appliances that you cannot take?

We recommend the following places:

Mission Arlington - <http://missionarlington.org/>

Love and Light Ministries - <http://www.loveandlightministries.org/home.html>

Salvation Army - <https://www.salvationarmyusa.org/usn/>

NEED - <http://www.need-tarrant.com/>

GRACE Grapevine - gracegrapevine.org

What food donation items do you accept?

We accept all food as long as it is not expired. Here is a list of items we are always in need of: pasta sauce, cereal, canned meat, jelly, canned fruit, hamburger helper, pancake mix, syrup, baby food, and baby wipes.

Where do you get your food?

We get our donations from local businesses, churches, schools, and cities who do food drives for us. We also make weekly runs to the following local locations for food: Kroger, Whole Foods, Papa Johns, Pizza Hut, QT, Cheesecake Factory, & Chick-Fil-A.

If I am interested in doing a food/clothing drive who do I contact?

Please email Daria Lester at dlester@6stones.org or visit the [Get Involved](#) page of our website.

If I am interested in volunteering who I do contact?

Please visit our website for volunteer opportunities: www.6stones.org or email us at info@6stones.org or call our main office 817-868-7400.

Do you offer community service hours?

Yes, we do. If you are needing community service hours for a ticket or a class we can help. We only have a few spots available each day for community service volunteers. Please go to <https://www.6stones.org/community-service/> to see our available slots.

Do you have a community space others can rent or use?

We do have a community room that is open for churches, businesses, cities, and other agencies to use for trainings or meetings. We do not allow the room to be reserved by individuals for personal use or private parties. However, we primarily desire that room to be used for social service agencies in conjunction with our New Hope Center, to better help serve our guests coming in for food and clothing. For more information or to reserve the room please contact Rachel Martinez, 817-868-7400 or rmartinez@6stones.org.

What if this FAQ did not help answer my questions?

Please email us at info@6stones.org or call our main office 817-868-7400 and we'll be in touch as soon as we are able

Employment Assistance for Veterans & Non Veterans

Please check our corporate site at www.agif-nvop.org

We help both veterans and non-veterans obtain employment.

We are a second chance organization.

Veteran eligibility:

- Veteran with anything but a dishonorable discharge
- Unemployed or under employed
- And one of the following
 - Disability rating from the VA
 - Homeless or about to be homeless
 - Ex-offender
 - Drug or alcohol abuse
 - Released from military service less than 48 months

Non-veteran eligibility:

- Unemployed
- Homeless or about to be homeless

We help with the following services:

- Resume/cover letters
- Interview skills
- Transportation
- Work attire
- And some basic tools

Mark E. Peak- mpeak@nvop-fw.org

TVOP Case Manager

[2601 Scott Ave Ste 600](#)

[Ft Worth, Texas 76103](#)

817-289-0055 (office)